CHAPTER 15 / AGENT

Who picks the next step?

A fixed workflow and an agent can use the same tools.

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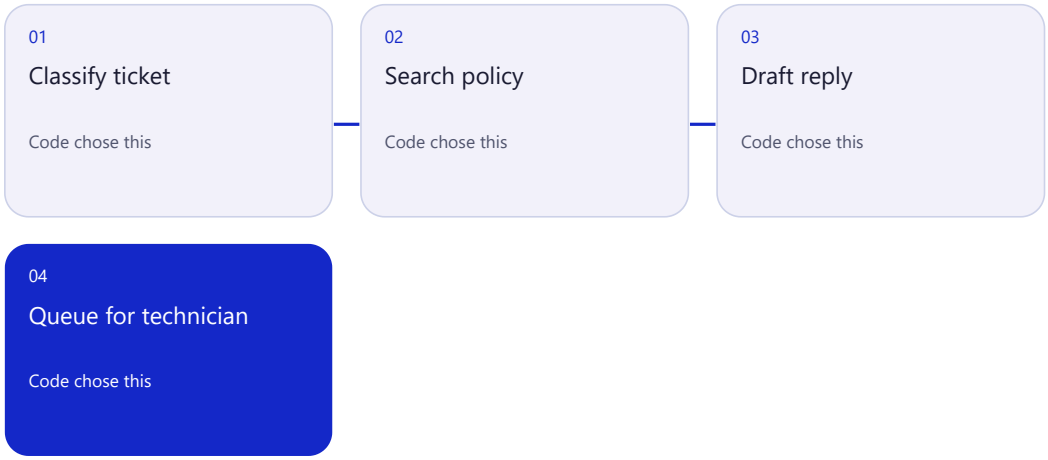

Scripted traces, not a live agent. p^n is illustrative independent-step arithmetic, not measured reliability or a safety guarantee. Printed snapshot: four steps, waiting for a person.

Decision

Code selects the workflow route; a model selects the agent's next step.

Controls

Put step limits, budgets and human checkpoints in the application.

Compounding

Under an independence assumption, all-step success is p raised to the number of steps.

↗ **Code selects the workflow route; a model selects the agent's next step.**

PUT IT TO WORK

For a VPN ticket, step through classify, search, draft and send. A scripted repeated search stops at the configured limit.

CLOSE THE PAGE. EXPLAIN IT.

If the steps are known in advance, why let a model choose them?